

# Service Requests - Public Works

## Public Works crews are here to help.

We've created the online form below to make it easy to report problems and request help for many Operations and Maintenance services in the city. Just review the list of frequently requested services below, click on the one that best fits your concern, and fill in the needed information.

### URGENT ISSUE? PLEASE CALL!

If you are reporting an urgent issue - such as a public water line break, sewer backup, or stormwater flooding - call 386-248-9463. During regular office hours, push '2' to reach a public works representative. For urgent issues after hours or on a holiday, follow the prompts to reach our after-hours personnel. **To report a life-threatening emergency, call 911 immediately.**

## Service request form:

Please provide details, including address or nearest intersection, problem description and asset tag numbers on street light poles. Your email address will be used only to verify the request and/or get further information to resolve your request. A phone number is also helpful, but not required.

You must have JavaScript enabled to use this form.

First

Last

Street Address

Address Line 2

City

State  ▼

Zip Code

Phone

Email

**What kind of service do you need?**

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- ☐ Wastewater: odor, sewer cap missing, lift-station questions
- ☐ Water: water main leak, leak at meter box, missing meter lid, small fire hydrant leak
- ☐ Drinking Water Quality: particles, taste, color, odor, low/high pressure
- ☐ Cross Connection Control: backflow information
- ☐ Drainage: street sweeping, public stormwater facilities
- ☐ Street Maintenance: potholes, pavement striping, signs, curbs, sight-obscuring vegetation in public rights of way
- ☐ Sidewalks: sidewalk obstructions or damage
- ☐ Grounds: mowing, trees, graffiti, litter, and parks maintenance
- ☐ Management: comments to the Public Works Management Team

Location of concern/request

Description of concern or request

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