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[Dial 386-523-7109 for after hours emergency assistance.](#)

The Public Works Department provides oversight and management of the City's infrastructure and physical assets through the operations of the following divisions:



[Water Treatment and Distribution](#)

[The goal of the City of Holly Hill's Water Treatment Plant and Distribution System is to provide a safe and reliable source of potable water to its citizens and businesses.](#)

[The City of Holly Hill Water Treatment Plant is staffed by dedicated and highly trained operators. These operators...](#)

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[Waste Water Treatment and Collection](#)

[Water, and it's conservation is the essence of any wastewater treatment system. Wastewater is composed of 99.9% water. The remaining 0.1%, is organics, nutrients, and other components. However, don't let that point-one-percent figure fool you. Each person in Florida generates about 100 gallons...](#)

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Streets and Drainage

The Streets & Drainage Divisions are responsible for maintaining all city owned streets, right-of-ways and drainage facilities throughout the City.

- The Street Division's primary functions include the maintenance of streets – including the resurfacing of deteriorated streets,...

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Fleet Maintenance

The Fleet Maintenance Division ensures the safety and reliability of City vehicles and equipment by providing the highest level of professional and comprehensive service while upholding the superior standards of our profession.

Responsibilities include:

- Repair...

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Buildings and Grounds

The Buildings and Grounds Department is responsible for the maintenance of all City buildings and structures, including docks and pavilions. This department also provides assistance in the

set up and operations of special events, as well as the provision of activities related to disaster...

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Solid Waste Collection

The City's solid waste and recycling program safely disposes of all solid waste material generated within the City. Residents who live in Holly Hill are provided these services through WastePro. **Pick-up DaysGarbage Service Zones**

- East of railroad...

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Utility Billing

The Utility Billing Department hours are:

Monday, Tuesday, Thursday, and Friday: 8am - 5pm

Wednesday: 8am - 4pm

The Customer Service division of the Finance Department provides utility billing services for the residents and business owners of Holly Hill for their water, sewer...

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Related Questions

The street light went out. How do I get it fixed?

Street light maintenance is the responsibility of Florida Power and Light (FPL). Please call FPL at (386) 252-1541 to report a problem.

What is an easement?

When a public access for water, sewer or access crosses private property, the property owner grants the right to operate and maintain the facility, and this right to use the private property is termed an “easement.” The property owner continues to own the land and has only given up defined rights on the portion of land used for the easement. Maintenance of the property within the easement is the responsibility of the property owner. The property owner continues to use the surface of the land but may not erect a structure in the easement.

Why are there painted lines and small plastic flags in my yard?

It is generally because there is excavation work being planned in the area and the person, company or utility planning the work has requested “locates”. The flags mark the location of buried utility lines.

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