

# The Sunshine One Call System

**Know what's below.  
Call before you dig.**



Sunshine State One Call is a not-for-profit corporation formed by the Florida Legislature with the 1993 adoption of the [Underground Facility Damage Prevention and Safety Act](#).

SSOCOF administers a statewide notification system that notifies its members where digging is scheduled.

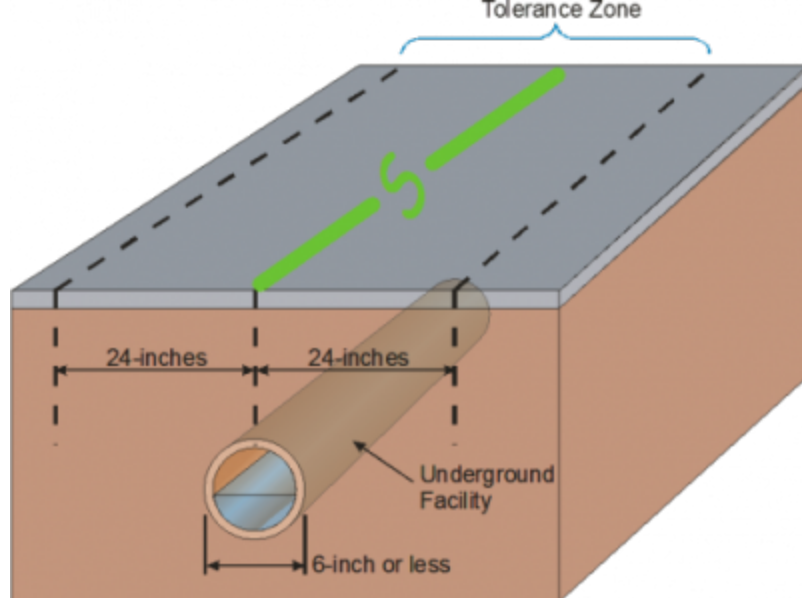
Members are persons or companies who furnish or transport materials (gas, water, sewage) or services (electricity, telephone, cable television, Internet access) using an underground facility.

## Two Ways to Request a Locate Ticket

- [Internet Ticket Entry: Internet Ticket Entry \(ITE\)](#) lets you request locate tickets anywhere there is Internet access.
- Telephone: -Call 811 to request a locate ticket over the phone.

## Locate Ticket Due Dates

- Locate tickets must be requested a minimum of two full business days before digging.
- Because the One-Call accepts locate tickets 24 hours a day via Internet Ticket Entry (ITE), a business day is defined as 12 a.m. to 11:59 p.m.
- Digging can begin earlier if all members have marked or cleared your excavation site before the waiting period of two full business days expires.
- The ticket lists a Due Date and a Work Date. If the excavator does not provide a work date, it will automatically be assigned the Due Date.
- DO NOT begin digging the morning of the Due Date because of the 11:59 p.m. time. If you begin digging before 11:59 p.m. on the Due Date, you will be in violation of Chapter 556.



## Directions

Address

Public Utilities

453 Lpga Boulevard

Holly Hill, FL 32117

United States

[View in Google Maps](#)

**29.243971589663, -81.045908172995**