

How Do I....

***file a police report** - and its not an emergency, please call 386-248-9478. If it's an emergency, please call 9-1-1, and provide as much information as possible to the dispatcher.

***request a copy of a police report** - Please call 386-248-9475, email recordsdivision [at] hollyhillfl.org, or come into the police department's records division located at 1065 Ridgewood Avenue, Holly Hill, FL. There is small fee that is governed by Florida State Statute 119.

***request a copy of a crash report** - Please call 386-248-9475, email recordsdivision @hollyhillfl.org, or come into the police department's records division located at 1065 Ridgewood Avenue, Holly Hill, FL. There is small fee that is governed by Florida State Statute 119.

***commend a police officer or civilian staff member** of the Holly Hill Police Department for providing outstanding dedication and service, please email [ourhero \[at\] hollyhillfl.org](mailto:ourhero@hollyhillfl.org) or contact Captain Yates at 386-248-9485.

***evict someone** - this often can be a difficult and expensive task because its a civil matter. There is a big misconception that the police can simply "kick someone out" for not paying rent. There are procedures in place and can be found [by visiting the Volusia County Clerk of Court's website](#).

***file a complaint against an officer or civilian staff member** of the Holly Hill Police Department - The complaints forms are located in the front lobby of the Holly Hill Police Department. There is also a section, listed under the "About the Holly Hill Police Department" providing directions to file a complaint.

For full transparency, our staff has been instructed to provide the form and how to submit the form. No one from the Holly Hill Police Department should ever deny your request to obtain a complaint form. However, during the investigative process, senior staff will contact you to thoroughly investigate the complaint.

***have an Extra Patrol or House Watch conducted on my home** - please contact our Records Division at 386-248-9475 or recordsdivision@holly.hillfl.org.

***know what's going on with a report I filed** - if you were the victim of a crime, and on most cases an investigator will reach out to you in order to learn more about what happened to you. If you would like to speak with an Investigator, please call Sergeant Tom Bentley at 386-248-9478.

***get my personal property back that was collected as evidence** - there are several reasons prolonging the time your property is maintained by the Holly Hill Police Department - i.e, statute of limitations, and/or the case is pending in the court systems. If you have any questions about property/evidence collected in your case, please call our evidence team at 386-248-9415.